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*This case was prepared by Jennifer Sawyer and Kelsey Reddick for and under the direction of O.C. Ferrell and Linda Ferrell © 2019. We appreciate the input and assistance of Greg Overly, formerly of New Belgium Brewing, in developing this case. It was prepared for classroom discussion rather than to illustrate either effective or ineffective handling of an administrative, ethical/legal decision by management. All sources used for this case were obtained through publicly available material and the New Belgium Brewing website.

@\$(7*+=+*4(1%%/(%&#'+=(#\$(1(781+-+/#)/5(-%9+5(0/#%)/(%"5(*)0"*%)5(5+.%#(7+2%*(1+##"0/'(0/#%(\$+0*1+/#(&1#%7&0"#(2),0"0#4(0/(GHHR:(@\$+(7*+=+*4(0/,"&5+1(=#(7*+=(\$%&1+18(2%&*(3&)"0#4()11&*/,+(")718(=)1#+=)#+*(#*+)#-+/#(2),0"0#48(,),//0'()/5(7%##"0/'(0/+8()/5(/&-+*%&1(#+,\$/%"%0,)"(0//%9)#0%/1(2%*(=\$0,\$(<+=(>+"0&-(\$)1(7+,%-+(/)#0%/)"4(*+,%'/0S+5(1)(T.)*50'-(%2(+/90*%/-+/#)"(+220,0+/,0+(1:U

<>>(&#**+/#"4(%22+*1()9)*0+#4(%2(.+*-) /+/#()/5(1+1%)")"+1()/5(.0"1/+*1:(@\$+(\$)%(#\$4(V+)*(W%&5(+*0-8#\$(X%5%W%+* (1+*0+1(%2(P#\$(X0/#)+(Z%&*(1+*8#\$(+>+"0)/(:%"+,#0%8(#\$(E%5(+;"")*(W+1+*9+8(#\$+[(.<+6#(Z5*0\$18)#(@0*+(:%"+,#0%/8(=\$0,\$(01(1#0"")(\$+(20*-11(7+1#1+""*+:(Z%-+(&1#%-+*1(+9+/(+2+*(#%(\$+(-.)/4)1(#\$+?)#(@0\$+(20*-)"1%(\$10)+(%2(\]^#0/48\(%*(+5&, +5(" &#+/8(7+++*1:(!550#0%)"48(<+=(>+"0&1(0/(:%""7%*)#0%/ (=0#\$(%#\$(+* (%-.) /0+1(#%(%-+(&.(=0#\$(/+=(.*%5&,#1:(@\$%&\$(\$018(#\$+4(\$%.+(#%(*+)+(-.*%9+5(+220,0+/,4)/5(+6.+*0-+/#)#0%/()1(#\$+4(#%K+)(7%*)#09+(1#*05+1(#%=)*5(#\$(2&#&*(+2(!-+*0,)/(,*)2#(7+1+(-)K0/:(1&,\$(%""7%*)#0%/(*+17(0""+5(Y0/+).."+(]%"5+/(!"8(7*+=+5(0/.)#*/+*1\$0.(=0#\$(W+5(W%70/(#%(,%-. "+-+/#(#\$+(*+1#)&*)/#1(>)/S)0(>&*+*:(<>>())"1%(.)*#/*+5(=0#\$(+/*411(#%(5+9+"%.(/+=(2")9%*1(%2(7+++*(1&,\$)1(;\$%,%)#+(;\$0.(:%K0+(a%&\$(!"+:(?02#4(#\$%&1)/5(5%"")*1(%2(#\$+(*%+,+51(2* #\$(7+++*(=+*+(&1+5(#%(*)01+)=)*+11()7%&#(,"0-)#(+,\$)/+:(

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,*+)##+(hGC(-0""0%/()59+*#010/'(,.-)0':(@\$(+ ,.-)0'/(= %&"5(#)"'+#(\$0/'(7++*(5*0/K+*18(-+ /)' +5(
2*%{FR(#%(gg8)/5(\$0'\$0'\$#(#\$(+7*+=+*4I1#39)#\$(0-)' +:(@\$(+ (*)0/4)51(2%, &1+5(%/)(-)/8(
;\$)" +1(#\$(+ @0/K+*+*8(*+7&0"50/'(),* &01+*(70K+(%&#(%2(&1+5(.)*#1()/5(#\$(+ /(*050/'(0#)"%/'(.)1#%*)" (,%&/
%)51:(@\$(+ .%5&,#) .+)+5(0/(A&1#(209+(1+, %/51(%2(+), \$)5(7+##++/(#\$(+ #)'("0/+8(T?%" ""%=(V%&*(?%" "
_&*1(P1(>+*+*U(E0#\$(/%1#)"0,(-&10,(.)40/'(0/(#\$(+7),K*%&/58(#\$(+)51(\$+ ".+5(.%10#0%/(#\$(+ ("%=0/'(7*)/5(
)1(=\$0-10,)"8(#%&'\$#2&"8)/5(*+2"+, #09+:(<>>L*)#+)1+5(0#1(@0/K+*+*(, %-+*+,0)"(5&*0/'(#\$(+ [:Z:(
Y%(\$;)" "+/+: (@\$(+ (L#+)1+5(, %-+*+,0)"(2+)#&*+5(%/(<\$)5()/)550#0%)"(1, +/+(=0#\$ (#\$(+ @0/K+*+*(
*050/'(.) *#(=)4(/+6#(#%)(. %*2+110%)"(,4,"01#(, %/#+1#)#8(=0#\$ (-&10,(2*%-(1%/'=*0#4*(Z+)/(Q)4+1:
P#(=%&"5(7+(+0'\$#(-%*+(4+2%1(7 (<>> (= %&"5(5+9+"%+6#(1+ "+9010%/()59+*#010/'(,.-)0':(
P/(FCG#>>(5+9+"% .+5(),.-)0'/(,)" "+5(TY)0*1(E+""(=0#\$ (Y+% .+U(#\$)#(0/,"&5+5(Y)BC5(#+ "+9010%/(
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. *0-)*4(.&*. %1+(%2(#\$+(-.)0'/(=)1(#%(*,+)#+(=)*+/-+11(0/)*+1(/%#)1(2)-0"0)*(=0#\$(#\$+(7*)/5(M1&,\$)1(
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1.%/1%*1\$0.1()/5(50'0#)"(-+50):(@%(")&,\$(0#1(W)!'*(PY!(7+++*8(<+=(>+"0&-(*,+)#5+(-0,*%10#+/)/5)/(
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Z0/,+(0#0/,+.#0%(\$>(>)5%.#+5(\$*0."7%##%-"0/(M@>DN)..*%),\$(#%(7&10/+11:(E\$+*+)1(\$+(#*)50#0%/"(7%##%-"0/(+)..*%),\$(2%*(-+)1&*0'/(7&10/+11(1&,+,+11(01(+,%/%-0,8(@>D(0/,%*.%)#1(+,%/%-0,8(1%,0)"8(1%0%/-+/#)"(2),#%*1:(P/(%#\$+*(=%*518(*)#\$+*(#\$/)(A&1#"(%%K0'())#(20)/,0)"(5)#(#%+9)"&)+,(%-.)/4(1&,+,+118(<>)(%K0#0(,),#(&.%/(.%20#18(.+%. "+&)\$5(

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9%"&/#+++*(=%*K(#\$)#(\$\$+4(.+*2%*-:(_/+(7%K(-)')+-+/#(""%=1(+."%4+++1(#%(1++(\$\$+(20)/,0)"(,%1#1(

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+-."%4+++1:(P/)550#0%,\$(1&--+*8<+=(>+"0&-(\$%1#1(\$\$+(@%&*(5+(?)#8(=\$\$+*(+-."%4+++1(5*+11(0/(

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,+11)#0%/8(4%)8(=+0'\$#"02#0/'8(,0*,&0#(#*)0/0/'8()/5(-0/52&"(.)*+/#0/@,%14#1&*+(\$)#(=%*K+*1(
9%0,+1()*+(\$+)*58(<>>(\$)1()(5+-%,*)#0,)"4(+"+,#+5(*%&.(%2(,%=%*5(Y_ZZj:(Y_ZZj()),#1()1(X
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!(1#+)-(%/5+/1+*(#\$)#(,).#&*+1()/5(*+&1+1(\$\$(%#(=#+*(#\$)#(7%0"1(\$\$(7)0/4#)5(\$%
. *%5&,#0%/(.*%,+11(#%(1#)*#(\$\$(+/+6#(7*+=:(@\$\$(1#+)-(01(*+50*+,#+5(#%(\$+)(#0,+(2#%*(#0"+1()/5(5
"%)50/(5%,K1(0/(,% "5(=#)#\$+*:
P/(!.*0"(FCGg8(<+=(>+"0&- (=)1(2+)#&*+5(0/(L\$)#059+*#01+-+/#(1&..%*#0/(\$\$(jY!(,"+)/(
=)#+*(*&"+(\$\$)#1(0/#*%5&, +5/(e)*,\$(Fc8(FCGg:(!5*+= (D+-"+48(<+=(>+"0&-11(j%9+*/-+/#(
W+)"#0%/1(a0*+,#%*8(=)1(3&%# +5(0/)/(jY!(/+1(*+"+)1+(\$)-.0%/0/(',%/#0/&+5(1&..%*#(2%*(#\$+(:"+)/(
E)#+*(!,#(=\$0"+)1%()11%,0)#0/(3&)"0#4(=)#+*(=0#\$(3&)"0#4(7++*:
P/()550#0%/(#%(9%0,0/('."0#0,)"(1&..%*#(2%*(+/90*%/-+/#)('.*%#+,#0%/18(<#)K+1"0&+()1%
0/(*+5&,0/ (=)1#+(\$\$%&'\$(+ ,4,"0/()/5(*,+)#09+(*+&1+(1#*)#+'0+1:(@\$\$(, %.-)/4(1#*09+1(#%(*+,4,"+)(-)/4(
1&.. "0+1()1(.%1107"+8(0/,"&50/(',)*57%)*5(7%6+18(K+'(,).18(%2208()/5(\$\$(+)-7+*(")11(&1+5(0/(
7%##"0P/(2),#8(\$\$(+,%.-)/4(509+*#1(HH:H(.+*,+/#(%2(0#%*(=)10)+:(+8(<>>())*#/+*+5(=0#\$(_*0'0/)"(
j*)0/(0/(FCGH8()1&1#)0/7"+(=%%5()/5(1#++ "(=#,\$(%.-)/48(1&.. "40/ (==%%5(2%+5+*(7)**+"1(2%*(#\$+(
,*+)#0%/(%2)"",#0%/(%2)#+5150#0%)/#,\$+1:(@\$\$(7*+=+*4)"1%(1#%*+1(1.+/#(7)**+4)/5(\$\$.('*)0/1(0/(
)/(%/L*+-01+(10"%()/5(0/90#+1("%,)"(2)*-+*1(#%(.0,K(&.(#\$+('*)0/18(2*++(%2,\$)**+8(#%(2++5(\$\$+0*(.0'1:(
>+4%/5(\$\$(+/%*-)('.*%5&,#1(\$\$)#()*+(*+,4,"+5(7),K(0/2%#5,\$)0/8(<>>(\$)1()1% (= %04\$5
)#/+*+1(#%#)K+(\$\$(+1)-+(7),#+*0)(\$\$)#(,*+)#+1(-+#\$)/+(2*%-(<>> (=)1#+=)#+*)/5(,%/9+*#(0#(0/#%(
\$)*9+1#)7"+8(\$0\$)#+0/(201\$(2%9%5)"1%(7&41(*+,4,"+5(.%5&,#1(=\$\$(4)/8()/5(+9+/(
+/,%&*)'+1(0#1("%4++1(#%5&,+)0*(.%""�%/(74(&10/()'#+*)#09+(*#)/1.%*#)#0%/(W+5&,+8(W+&1+8(
W+,4,"+1 \$\$(+\$**+(W1(%2(+90*%/-+/#)1#++)*51\$0)K+/(1+*0%&1"4)#(<>>:(@\$\$(, %.-)/4(\$)1(
7++/)(. *%&5(-+7+*(%2(\$\$(+/90*%/-+/#)('.*%&.(>&10/+11(2%*(P//%9)#09+(:"0-)#+ (j/+*+4(Y%"0,4(
M>P;jYN8()/5(\$\$40/+5(>P;jYI1(;"0-)#+ (a+,"*)#0%/(0/(FCGB(=\$0,\$,)"1(2%*(!-+*0,)/(7&10/+11+18(
1#)K+\$% "5+*18()/5(*+'&)"#%*1(#%()55*+11(,"0-)#+(\$,)/+:

!550#0%/)""48(<+=(>+"0&-(\$)1(7++/())"10-+(*#0,0.)#(0/('++/(7&0"50/(\$+,\$/03&+1:(E0,\$\$(+)
+6.)/10%/(%2(\$\$+0*(2),0"0#48(\$\$(+,%.-)0/4%5)1%)*#5(/+=(#+,\$/% "%0+1()/5("+)*+5()(2+="(+11%/1(
)"%/'(\$\$(=)4:(P/(FCCF8(<>>())*++5(#%().)*#0,0.)#+(0/(\$\$(+/0#+5(Z#)#+1(j)*++/(>&0"50/(';%&/,0"11(
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D+)5+*1\$0.(0/(j/+*4)/5(j/90*%/-+/#(a+10'/(2%*(j601#0/50'1(MDjjaj>N(.0"%#(.%*'*)-:(?*"%-
1&/(&7+1)/5(5)4"0'\$#0/'(#\$*%&'\$%&#(#\$+(2),0"0#4(#%(*+&10/'(\$+)#(0/(\$#+(7*+=\$%&1+8(<>>),%/#0/&+1(#
1+)*,\$(2%*(/+=(=)41(#%("1+("%%.1)/5(,/1+*9+(*+1%&*,+1:
 <+=(>+"0&-\$)1(-)5+(10'/020,)/#(,,\$0+9+--+/#1(0/(1&1#)0/70"0#48(.)#0,&)"*4(,%-.)+5(#%(%#\$+*(
,%-.)/0+1(0/(\$#+(0/5&1#*4:(?%*(0/1#)/,+8(<+=(>+"0&-(&1+0'1%#41(%2(=#+*(#%(-)K+(G(')"%/(%2(
7++*8(=\$0,\$01(FC(.+*,+/#("11(#\$)/(-%1#(%#\$+*(,%\$0+%;)/4(01())##+-.#0/'(#%(*+)+),("1+5
"%%.(=)1#+=)#+*(141#+-(-0#\$0#1(%=/(Y*%,+11(E)#+*(@*+)-+/#(Y")/#8(0/(\$0,\$(-0,*%7+1)*)+(&1+5(#%("1+
#\$+=(=)1#+=)#+*5\$0#0%/"43CC(.+*,+/#(%2(0#1(+"+,#*0,0#4(,%-+1(2*%-(+/*+)=7"+(+/*+4(1%&*,+1:(a+1.0#+(
#\$+1+),,\$0+9+--+/#18(\$#+(,%-)/4(\$0/0#+/#0%/(%2(\$)"#0/'(1&1#)0/70"0#4(+22%*#1:(@\$+(,%-)/4(\$%.+1(#%
+5&,+(#\$+(-)%&/#(%2(=#+(1+5(#%(-)K+(0#1(7++*(#\$*%&'\$(7+##+*(.%5&,#0%/(1(2+*+1)11(1(="+")
0#1)^7%/(2%#.#*0/#(.+*(7)**+":(@%(+/,%&*)'+(1&1#)0/70"0#4(\$*%&'\$%&#(\$#+(1&.."4(\$)0/8(<>>)5%.#+5(
Z&1#)0/7"+(Y&*,)\$10/'(J&05+"0/+1:(@\$+[J&05+"0/+1())",%=#0#0%(.0/.%0/#)/5(=%*K("1+1"4(=0#\$(
+,%2*0+/5"4(1&.."0+*1(#%(*+)+1(1&0#0A)(\$*%&'\$%&#(\$#+(+/#0*+(9)"&+(\$0/7#8(<>>
,%/5&,#1("024,"+(/)"4101(%0#1)K)'0/'(%-./+/#1(=\$0"+(,%/#0/&)"4(1++K0/'(-%*+(+220,0+/#(
*+2*0'+*)#0%/()/5(#*)/1.%*#)#0%/(#+,\$/%"%4(\$\$)#(,)/(7+(0/,%*.%)#)+5(0/#%(\$#+0*(1&.."4(\$)0/:

P/(FCGB&<>),,\$0+9+5(>(;%*.%)#0%/*#020,)#0%/(1())(=)4(#%(2&*#\$+*(#0#024(2(\$\$)#(
7&10/+11(,)/(7+(T2%*,+(2%*(%'%5:U(@\$+(>(1#)/51(2%*7-%#200%*(#020,)#0%/8(=)*5+5(74(\$#+(
/%,.%20#(>(D)78(01)(#4.+(%2(+*#020,)#0%*(20%*(20%*(#\$)#(+*#020+1(\$#+4(-++#(1#*0'/+/#(+90*%/-+/#)"(
)/5(1%,0)"(.+*2%*-)/,+('%)"18()1(="+")1(.*)#0,+(#*)/1.)+/,4(/)5(,,%&/#)70"0#4:(;%-)/0+1(\$\$)#(\$9+(
+,+09+5(>/%.%)#0%/*#020,)#0%/()*(1,%*+5(7)1+5(&.%/(#\$+0*(. +*2%*-)/,+ (0/(+#\$80)5(1%,0)
+90*%/-+/#)"(*+)18(0/,"&50/'(%9+*)/,+8(=%*K+*(+*)#0%/18(,%--&/0#4(*+)"#0%/18(/)5(\$#+(+90*%/-+/#):

0-.*%9+(,%--&/0#0+1()/5(+/\$)/,+(.+%."+I1("09+1(#\$*%&'\$(,%*!990#8(+9+/#(1.%/1%*1\$0.8()/5(
. \$0")/#\$*%.0,(0/9%"9+--+/#:(<-\$)1(5%/)#+5(-%*(#\$)/(hG@B0%#\$\$*%&'\$(0#)1#1(.%*'*)-(#%(
. \$0")/#\$*%.0,(,)&1+1:(?%*(+9+*4(7)**+"(%2(7++*(1%"5(#\$+(.*0%*(4+)*8(<>>(5%/)#+1(hG(#%(. \$0")/#\$*%.0,(,)
=0#\$0#(\$+0501#*0#78%/(#+**0#%*0+1:(@\$+(5%/)#0%/1()*+(50905+5(7+#=++/(1#)#+1(0/(.*%.*#0%/(#%(\$#+
. +*,+/#)'+(%2(%9+*)" "(1)" +1:(@\$01(01(#\$+(,%-)/4I1(=)4(%2(1#)40/'("%,)")/5('090/'(7),K(#%(\$#+
,%--&/0#0+1(#\$)#(1&..%*#()/5(.&*,\$)1+(<>>(.%5&,#1:(<>>()"1%(.)*#0,0.)# +1(0/(_+(Y+*,+/#(2%*(#\$+(
Y")/+ #8)(. \$0")/#\$*%.0,(/+ #=%*K(#%(\$0,\$(\$#+(%-)/4(5%/)#+1(%/+ (. +*,+/#(12(1)#@0*+(

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76BD/4KD547/DA&<9::?<< &&

<+=(>+"0&-(>*+=0/11 (+22%#%#-7%54)(1&1#)0)70"0%40+/#+5(7&10/+11(\$1(.).05(%22(=0#\$())(9+*4(
"%4)"(2%"%"%±00/(2),#8(#\$+(,%-.)/(#6.)/5+5(#\$+(/&-7+*(%2(#%#5*4(

(<>>(+6+,	+1(),K/%="+5'+(#\$)#\$10/(&)"(1)"1(0/,*+)1+8(#\$+(,%-)/4(=0""(2),+(
0/,*+)10/(\$)"'+/1+#%(*+-)0/(/,%--0##+5(%/())(\$&-)/("9+("=\$0"+())"1%(7+0/(&"#&*)"4()&#\$/#0.:P/5++58(
\$%=(#%(7%"5"4(*%=(#\$+(7*)/5(=\$0"+(-)0/#)\$00(*,+.#0%/(%&)-7"+(2++("\$)1()")=)41(7++/()
,\$)"'+/+:(!550#0%/)"48(*+5&,0' (=)1#+(#%()/(+9+/'*+)#+*(#1/#3&0*+(-%*+(+22%*#(%/(7+\$)"2(%2(

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) : ?@ - - - AG1dY% &'7H/CA5% 2 @D+7B+'@C)'1+C@<==<@J<@K=@DHI/3<JA) 2 /#IH55+CC+D# " &O&C)#S8#<=J ;L# ! , + - # . +/O1& 2 # a +B+/% : C#
. &'O+'F07C:1'+D# . ++'#(%'#Q+D#Q%G1789# V+:)+ 2 G+'#<e8#<=Je8#*) : ?@ - - - AG+B17D&C)'3A5% 2 @H')15/+C@T; eS=F7+ - F
G+/O1& 2 FD+B+/% : CFG&'O+'F17C:1'+DFG++'F(%'F'+DF'%G17#IH55+CC+D# " &O&C)#S8#<=J ;L# ! \$*+ #<=J J# b % 'D`C# f %C)#c)*15H/#g% 2 : H71+C9#
h J#<=J J#K>FEK|# . +))+'# . &C17+CC# . &' +H&8#!U%&'# . &C17+CC+C#N%7%' +D# - 1)*#P'+C)1O1%&C#07)+ '7H)1%7H/# " - H'D#(% '#
6&C)H7D17O# f H'W+):/H5+#c)*15C89#V+:)+ 2 G+'#<K8#<==<8#*) : ?@ - - - AGGGA%'O@H/')C@<==<)'5* - 177+'CAHC: M# . '3H7#V1 2 : C%78# ! , + - #

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